

PROCESS CONSULTING

WHAT IS PROCESS CONSULTING?

Process consulting is an iterative form of humble inquiry and guidance in which the consultant works alongside the client to co-create solutions.

A process approach to consulting embraces complexity, digs deeper to uncover real purpose, values organizational strengths, builds clarity of focus, grows leadership capacity, and deepens relationships both inside and outside an organization. A process consultant's purpose is not to provide ready-made solutions but to advance the client's growth and learning, and therefore effectiveness, through an authentic discovery process.

As Process Consultants, there are 3 primary values we use in order to effectively walk alongside you and your organization.



LISTENING.

We'll start with asking you deeper questions in order to uncover the real purpose of a process and the adaptive challenges you want to address in order to foster transformation. We co-create a process that aligns with your most important goals to move your organization forward.



HELPING.

Equipped with the right purpose and a co-created process, we'll walk alongside you and your organization through the planned activities that advance your goals and objectives. Through iterative steps along the way, we will shift and pivot to achieve your desired results.



LEARNING.

We'll work collaboratively to constantly learn through the process so, in the end, you are equipped to lead the process you have created for your organization. Through developing the knowledge and skills necessary to lead, the process becomes sustainable.



WHY PROCESS CONSULTING?

Embraces Complexity

The world is complex, and your work is dynamic and changing. The unique social, emotional, and cultural context of your organization is essential. Complexity is best addressed through adaptive solutions designed through co-creating a process.

Digs Deeper to Uncover Real Purpose

The posture of listening and humble inquiry allows us to dig deeper and move beyond surface issues. An iterative process that begins with listening uncovers the real purpose of a process.

Values Organizational Strengths

As the client, you are the expert. As an expert, your perspectives and insights are essential and valuable. A process approach recognizes the creativity and resourcefulness you have as a leader and the unique strengths of your key stakeholder groups.

Grows Leadership Capacity

You will learn new knowledge and skills through the process. This learning leads to your personal transformation experiential learning and grows your capacity to lead in the future.

Deepens Relationships

A process consulting approach builds trust, transparency, and collaboration, leading to deepened relationships inside and outside the organization. It is an approach that designs a process around your stakeholders, helping broaden engagements and creates an inclusive environment.

"WE THINK WE LISTEN, BUT VERY RARELY DO WE LISTEN WITH REAL UNDERSTANDING, TRUE EMPATHY. YET LISTENING, OF THIS VERY SPECIAL KIND, IS ONE OF THE MOST POTENT FORCES FOR CHANGE THAT I KNOW."

- CARL ROGERS

Let's Connect More on How Process Consulting Can Support You & Your Organization.

Send me an email: dawnyg@designgroupintl.com

